



QUALITY POLICY STATEMENT

Norton & Associates is a limited company of Surveyors and Consultants. The company is committed to Quality Assurance as detailed within the manual to the mutual benefit of the company and our clients. In line with offering our clients the best quality service, it is the company policy to strive to meet the requirements of ISO 9001:2015 Quality System Standard.

The maintenance of quality is the duty of all employees, and each is responsible for implementing the company quality procedures within the scope of the operation.

The senior director ensures that the Norton & Associates quality management system is maintained and that improvements to the system and service are continually sought and implemented.

Detailed policy and company objectives and targets are reviewed at least annually and the results recorded in the management review meetings. Executive management are committed to the efficient operation and continual improvement of performance and the quality management system. To this end quality objectives are set and measured to facilitate effective and efficient review.

Signed

A handwritten signature in black ink, appearing to read "Jonella M. A.", is written over the word "Signed".

Managing Director

Date: 25 / 01 / 25